

SUMMARY OF ACTIVITIES 2021

DISSEMINATION ACTIVITIES

- **116** awareness-raising events and good practices exchange events
- **8.451** virtual and face-to-face assistants

(44 events and 3.950 attendees during the **European Week of Advanced Management**, numerous **events** of exchange of good practices in the Advanced Management Club and the 5S Club,...)



SUPPORT FOR ACTION

- **More than 2.063** organizations in action programs

KnowInn, implementation of management methodologies: More than **2.077** people implementing methodologies in their companies

Advanced Groups for Good Practices Exchange: **109** organizations from the educational, industrial, health, sports and services sectors

5S Club: **91** organizations and **391** participants



EXTERNAL ASSESSMENT

- **468** organizations evaluated or diagnosed
- More than **2.500** people belonging to the different Evaluation Clubs (**External evaluation, 5S Club, Service Cards, Quality innovation Award,...**)



COLLABORATING ENTITIES: **828**