

# SUMMARY OF ACTIVITIES 2020

## DISSEMINATION ACTIVITIES

- **107** awareness-raising events and good practices exchange events
- **8.400** virtual and face-to-face assistants

(31 events and 2.700 attendees during the **European Week of Advanced Management**, numerous **events** of exchange of good practices in the Advanced Management Club and the 5S Club,...)



## SUPPORT FOR ACTION

- More than **1.600** organizations in action programs

**Innobideak Prestakuntza for the industrial sector: 682** attendees

**KnowInn**, implementation of management methodologies: More than **2.000** people implementing methodologies in their companies

**Advanced Groups for Good Practices Exchange: 115** organizations from the educational, industrial, health, sports and services sectors

**5S Club: 89** organizations and **360** participants



## EXTERNAL ASSESSMENT

- **467** organizations evaluated or diagnosed
- More than **2.500** people belonging to the different Evaluation Clubs (**External evaluation, 5S Club, Service Cards, Quality innovation Award,...**)



COLLABORATING ENTITIES: 832